

The Mix - Service Innovators Committee Member

Role Description

Who are we: About The Mix

The Mix is here to help provide support and information to 25s so that they are empowered to get to grips with any challenge they face – from mental health to money, from homelessness to finding a job, from break-ups to drugs. Anywhere and anytime; online, over the phone or via social media.

What we're looking for: About This Role

Here at The Mix, we want young people to have a place at the table. We believe that your voices are critical in shaping our services by bringing new and important perspectives. In this role, you'll have the chance to do this by sharing your views, experiences and ideas on how our services should work for young people.

The Service Innovators Committee is a group of people who are under 25 who will co-design the services of The Mix,

Services at The Mix's include:

- Counselling Service
- Online peer support community
- Helpline

What does a member of the SIC do?

You'll attend monthly meetings via Google Hangouts. The monthly meetings are a way for the SIC to discuss new service developments that The Mix need to consider. To start with you will attend online co-creations (chat based) and monthly video meetings, to draw on your experience of using online youth services to help us create a better service for young people. This group will focus on the development of our online counselling service, helpline and online peer support community. All engagement is online, either through video or group chats. The SIC members may also reach out to other young people on our online community and ask for their input into service design or testing new services

Sound good? Here's what we're looking for:

- To be aged between 16-25
- To be able to access the internet for monthly meetings
- Be enthusiastic about helping young people
- Confident with text based online communication
- Has experience of using either The Mix online services (Helpline, Counselling or Community) or experience using another online service in the UK
- Can commit for six months and can attend monthly online meetings.

In exchange for joining the SIC, we're offering:

- A chance to be part of a group of young people who are dedicated to making positive changes for children and young people.
- Experience of teamwork and service design
- The chance to represent the voice of young people within The Mix
- Something to put on your CV e.g. commitment and social responsibility
- Get an insight into key issues affecting young people e.g. mental health, finance etc.
- After six months with us, we'll happily provide you with a reference
- A pathway to future leadership opportunities with The Mix.

Training requirements:

- None – but we offer all of our volunteers training if/when necessary.

Commitment:

- 6 month minimum.

Location:

- On-line and London

How to apply:

- You can apply for this role on our website – themix.org.uk/volunteering